

E-01345A-13-0069



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ORIGINAL

ARIZONA CORPORATION COMMISS.

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 112904

Date: 9/23/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Marthe

Dare

Account Name: Marthe Dare

Home: (000) 000-0000

Street:

Work:

City: Lale Montezuma

CBR:

State: AZ Zip: 86342

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

Docket No. E-01345A-13-0069

Dear APS and Affiliates:

Several months ago, I phoned to say that I do NOT want an automated meter installed at my house. I was told to phone APS and make the statement. I requested a form to state that I did not want any installation of that product.

When I did, I received a form from APS trying to vouch for Automated Meters - the form said, "Automated Meters: Myth vs. Facts."

I am old enough to remember the statement that the paying customer is always right, but I received a notice of why automated meters are safe. This action is a total different affront to what I requested, and I have done research. I disagree with a letter that ignores public health and RF exposure.

I am writing to state that I do not want an automated meter installed in my house, and that I will NOT agree to pay an increased fee to retain my existing meter.

Since no form was sent to me, I clearly see that Utilities Division has their agenda regardless of how it affects public health, and that the customer's opinion means absolutely nothing!

Please put my letter in your records for future reference, and for possible future dissatisfaction that will be addressed legally.

Thank you so much for your attention to this matter.

Sincerely,  
Marthe Dare

Arizona Corporation Commission

DOCKETED

SEP 23 2013

DOCKETED BY	
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RECEIVED  
2013 SEP 23 A 11:57  
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DOCKET CONTROL

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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\*End of Complaint\*

**Utilities' Response:**

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**Investigator's Comments and Disposition:**

9/23

Emailed to the Phoenix ACC office for docketing.

FILE CLOSED.

\*End of Comments\*

**Date Completed:** 9/23/2013

**Opinion No.** 2013 - 112904

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